

The Mowlem Theatre

Friends Membership – Terms & Conditions

Duration and activation of Friends membership

- Membership lasts for 12 months from the date of purchase.
- The current price of membership will be quoted on our website and may be subject to change.
- Membership confirmation will be sent to you by email and your membership card can be collected from the Box Office.
- Please contact admin@themowlem.com if you have not received confirmation within 14 days of your membership becoming active.

Membership use

- Membership is for personal use only and is not intended for business.
- Membership is not transferable to another person.
- To claim a discount, choose the Members Ticket option on any standard cinema screening and enter your membership number during the checkout process.
- A discount can only be applied if the membership Number matches the surname on the Membership account.

Benefits

- Benefits of membership are detailed on the Friends page of our website and may be subject to change with advance notice by email.
- Ticket discounts may only be applied by the named card holder(s) against regular price cinema screenings, exclusions apply (eg 'Live' screenings)
- Family Membership includes children up to and including 14 years of age.

Gift Aid

- We cannot currently claim Gift Aid on any portion of the Friends membership fee.

Gift memberships

- Membership can be purchased as a gift using the online form – please select the appropriate details when signing up.

Renewals

- We will contact you in the month before your membership is due for renewal to remind you of the expiry date of your current membership and any actions you may need to take in order to renew it.

Conditions of refunds of membership

- If you change your mind about becoming a Friend, you may request a refund if you notify admin@themowlem.com by email within 14 days, provided you have not used any of the benefits associated with the membership, including discounts. If you have accessed any of the benefits associated with the membership a refund will not be granted.

Further conditions

- We reserve the right to amend the Terms and Conditions and the benefits of Friends membership at any time.