

Job Description & Person Specification: Bar Person

Job title:	Bar Person
Responsible to:	Bar Supervisor
Main purpose of the post:	To assist in the smooth running of The Showbar
Hours:	Variable, including daytime and evening shifts
Hourly rate:	From minimum wage depending on experience
Holidays:	20 days pro rata plus statutory bank holidays (to be taken in lieu when necessary)

Overview:

The Showbar at The Mowlem Theatre requires a part time bar person to serve drinks and snacks, maintain a clean, friendly atmosphere and assist with customer service enquiries as required and directed by the Bar Supervisor.

You will form part of our friendly team of bar staff working to a rota agreed with the Bar Supervisor which may include daytime or evening shifts or a mix of both. This is a fun opportunity to be part of the continued revitalisation of The Mowlem Theatre and also includes the opportunity to see films and selected shows when you're not on duty.

Responsibilities:

- Serve all customers in a friendly, efficient and courteous manner at all times
- Ensure guests receive the highest standard of customer service at all times
- To promote a happy and welcoming atmosphere within the venue
- Handle cash, stock and equipment in a secure manner

Person specification:

- Due to the nature of the role, this job is suitable for 18+ only
- You should be polite, friendly and well presented at all times
- Excellent communication and customer care skills are required
- You should be flexible, adaptable and willing to learn
- Experience of working in a hospitality environment is preferred but not essential