



Volunteer Showbar Support Role Description

Volunteer Showbar Supporters help in the smooth running of the Showbar in The Mowlem during live events and are a vital support to the small team of staff. Answering to the Volunteer Co-ordinator, volunteers will be given an agreed number of shifts on rotas which may include morning, afternoon and evening sessions depending on the type of events running in the Showbar, Studio and the main auditorium. Although we would welcome applications from all potential volunteers, we would be especially interested in hearing from you if you would be available to help us develop our daytime events.

In return, we hope that your time at The Mowlem will prove a rewarding and fun experience for volunteers aged 16 and upwards.

Responsibilities

Showbar Support

- Meeting and greeting visitors to The Showbar
- Serving a selection of cold and hot drinks and cakes at events
- Organising The Showbar furniture for different events
- Supporting the bar staff during busy events
- Keeping the Showbar clean and tidy during events
- Assisting in case of an emergency evacuation (full training given)
- Other duties as requested by the Showbar Supervisor

Person Specification

- You'll be polite and friendly in your approach to the public
- You have an interest in theatre, cinema, the arts or other community events
- You are well presented, friendly, punctual and importantly, reliable
- You can remain calm under pressure (theatres can get very busy!)
- Some customer service or bar experience would be helpful but not essential

The benefits to the Mowlem volunteering roles will be detailed in your interview.

All volunteers may be required to undergo a Disclosure and Barring Service (DBS) check where appropriate to the role. The Mowlem is a registered charity committed to equity, diversity and inclusion. We welcome volunteers from all backgrounds and communities, and actively encourage applications from people of all identities and lived experiences.

If you have any questions regarding volunteer positions, please email volunteer@themowlem.com, and we'll get back to you.